



IT CONSULTANCY · DUBAI, UAE

INFINITE ICON TECHNOLOGY

Capability and technology, built for UAE & Africa growth.

COMPANY BROCHURE · 2026

Infinite Icon Technology LLC · Dubai, United Arab Emirates · infiniteicontech.com

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01

Company Profile

Founded in Dubai in 2022. Built for the pace of the UAE and African markets.

WHO WE ARE

A strategic technology partner, not just a vendor.

Founded in 2022 and headquartered in Dubai, Infinite Icon Technology is an IT consultancy built for the pace of the UAE and Africa markets. We work with banks, government entities and fast-growing businesses that need technology to move as fast as their ambitions.

Our approach is deliberately twofold: we design and implement the technology, and we train the people who will run it. That combination of advisory and capability building is what makes transformation stick after the project team leaves.

“Advise, train, deliver, sustain.”



HEADQUARTERS

Dubai, United Arab Emirates

FOUNDED

2022

REGIONS SERVED

UAE & Africa

ENGAGEMENT TYPES

Training · Advisory · Delivery

LEGAL ENTITY

Infinite Icon Technology LLC

AT A GLANCE

The shape of the firm.

A young consultancy with senior delivery experience, structured to serve two regions from one accountable base.



2022

Founded in Dubai



2

Regions served



7

Countries trained in



8

Sectors served



360°

Advise, train,
deliver, sustain

Countries trained in: Turkey · Singapore · UAE · USA · Canada · Ethiopia · Sweden

Three things that shape every engagement.



01

Centred on the client

Every engagement starts with your operating constraints rather than a standard playbook. Solutions are scoped to your team, your budget and your regulatory environment.



02

Built to scale and adapt

Architectures and training curricula are modular, so they extend as your organisation grows across new markets and new business lines.



03

Regional fluency

Engagements span the UAE and African markets, with attention to local infrastructure realities, compliance regimes and talent availability.

WHERE WE WORK

Anchored in Dubai. Active across two regions.

We run engagements from a UAE base while maintaining delivery relationships across African markets, bringing the same standard of governance to both regions.

United Arab Emirates

HOME BASE

Headquartered in Dubai, serving clients across the Emirates in banking, government and enterprise sectors.

Dubai · Abu Dhabi · Sharjah

Africa

DELIVERY REACH

Corporate training and digital transformation engagements delivered on site and remotely across the continent.

Ethiopia · Djibouti · South Africa



WHO WE SERVE

Built for regulated, high-stakes environments.

Sectors where downtime, non-compliance and untrained users carry real cost.



Banking & Finance

Digital banking, payments, compliance



Government

Public sector digital services



Energy & Utilities

Infrastructure & OT modernisation



Telecommunications

Network & systems advisory



Insurance

Process automation & risk



Logistics & Trade

Systems integration



Education

Digital skills programmes



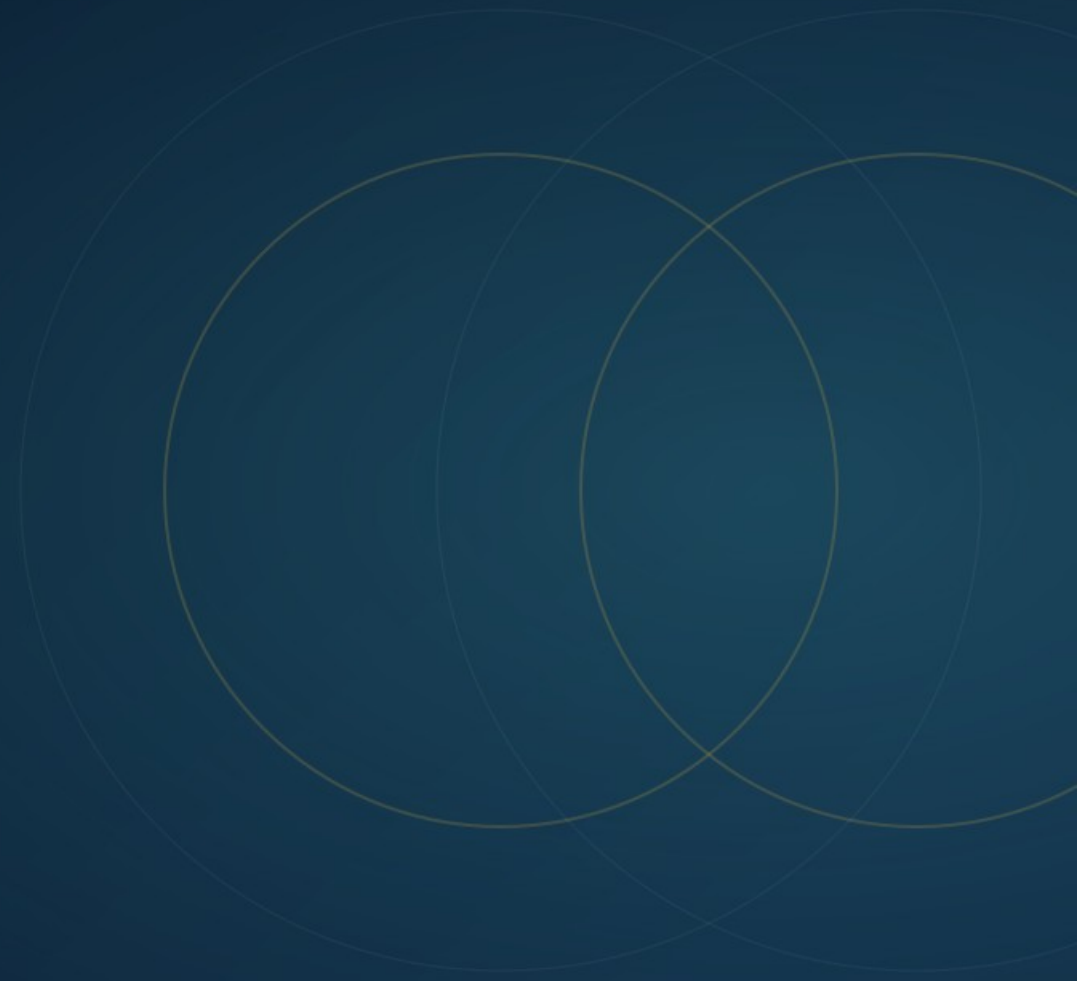
Enterprise & SME

Complete transformation

02

Core Advantages

Two reinforcing practice areas and a four-stage method that holds after we leave.



WHAT WE DO

Two practice areas, one accountable partner.

Everything we do sits under IT Consulting or Corporate Training, and the two are designed to reinforce each other.

PRACTICE AREA 01

IT Consulting

Advisory, infrastructure and practical support that keeps your systems secure, current and running.

- Cybersecurity & Risk Advisory
- IT Infrastructure
- Cloud Solutions
- Managed Services
- POS, ERP & Cash Register Support
- Software & Systems Development

PRACTICE AREA 02

Corporate Training

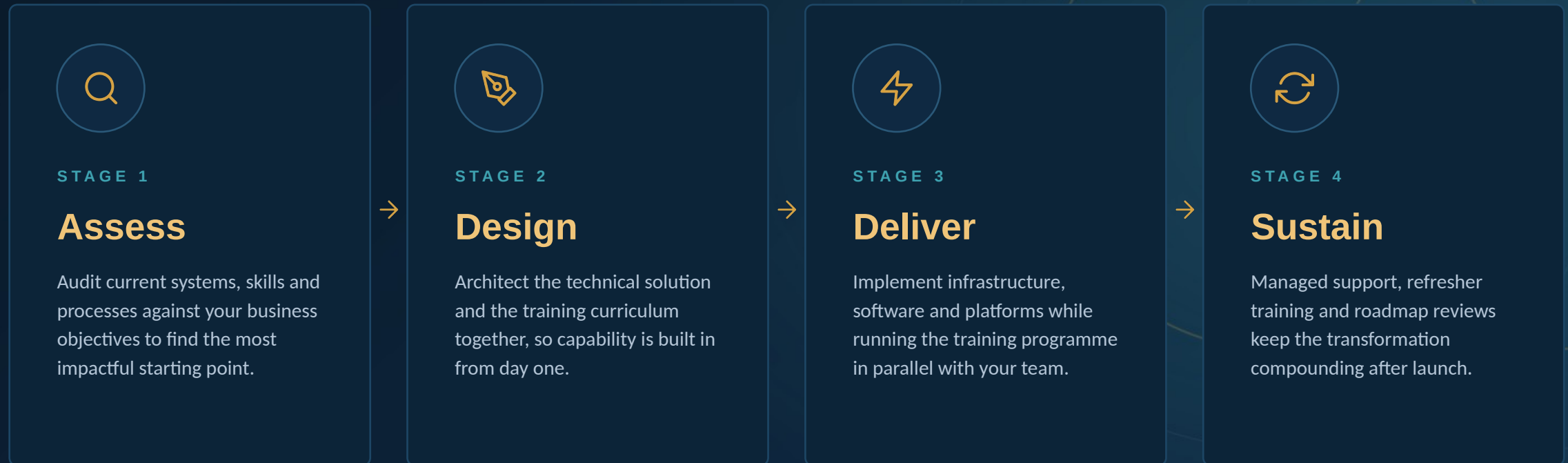
Role-based programmes that build the skills to run and sustain your technology long after we leave.

- Digital Literacy & IT Fundamentals
- Cybersecurity Awareness
- ERP & Systems User Training
- IT Leadership & Strategy
- Data-Driven Decision Making
- Customer Service Excellence

HOW WE WORK

Four stages, run the same way every time.

Transformation only holds if the sequence is right: assess before you build, and train while you build — not after.



03

IT Consulting

Advisory, infrastructure and practical support that keeps your systems secure, current and running.

Six services, delivered end to end.



Cybersecurity & Risk Advisory

Risk assessments, security architecture and staff readiness programmes that reduce exposure without slowing the business down.



IT Infrastructure

Networking, data processing and storage, and systems operations designed, deployed and supported end to end.



Cloud Solutions

Migration, architecture and management across public, private and hybrid cloud environments.



Managed Services

Ongoing monitoring, maintenance and support so internal teams can stay focused on the business.



POS, ERP & Cash Register Support

End-to-end supply, installation and support for point-of-sale, ERP and cash register systems — hardware and software.



Software & Systems Development

Custom applications and integrations that connect your technology to how the business actually operates.

Supplied, deployed and supported.

We supply, install and support point-of-sale, ERP and cash register environments end to end — covering both the hardware estate and the software that runs on it. Terminals are sourced from certified payment hardware manufacturers, then configured, deployed and maintained by our team.

One accountable partner across procurement, rollout, integration and the support desk.



Supply & procurement

Terminal selection, certified hardware sourcing and fleet specification



Deployment & installation

Site rollout, configuration, key injection and staff handover



Integration & software

ERP, cash register and back-office integration into existing systems



Maintenance & support

Monitoring, spares, fault resolution and refresher user training

04

Corporate Training

Role-based programmes that build the skills to run and sustain your technology long after we leave.



Delegation roundtable, delivered on programme

Programmes built around roles, not menus.



Digital Literacy & IT Fundamentals

Foundational skills that bring every team member up to speed on core digital tools and ways of working.



Cybersecurity Awareness

Practical training that helps staff recognise and respond to everyday security risks.



ERP & Systems User Training

Getting teams confident and productive on the platforms your business already runs on.



IT Leadership & Strategy

Executive and management programmes that build confident, technically literate leadership.



Data-Driven Decision Making

Practical methods for turning everyday business data into better, faster decisions.



Customer Service Excellence

Service standards and soft skills training for customer-facing teams.

TRAINING IN ACTION

Delivered in seven countries across four continents.

Programmes are run on site and remotely, adapted to the language, infrastructure and regulatory context of each delegation we train.

Role-based curricula

Content is mapped to job function, so each cohort learns what it will actually use.

Delivered alongside build

Training runs in parallel with implementation, not as an afterthought at handover.

Refresher cycles

Follow-up sessions keep capability current as systems and threats change.

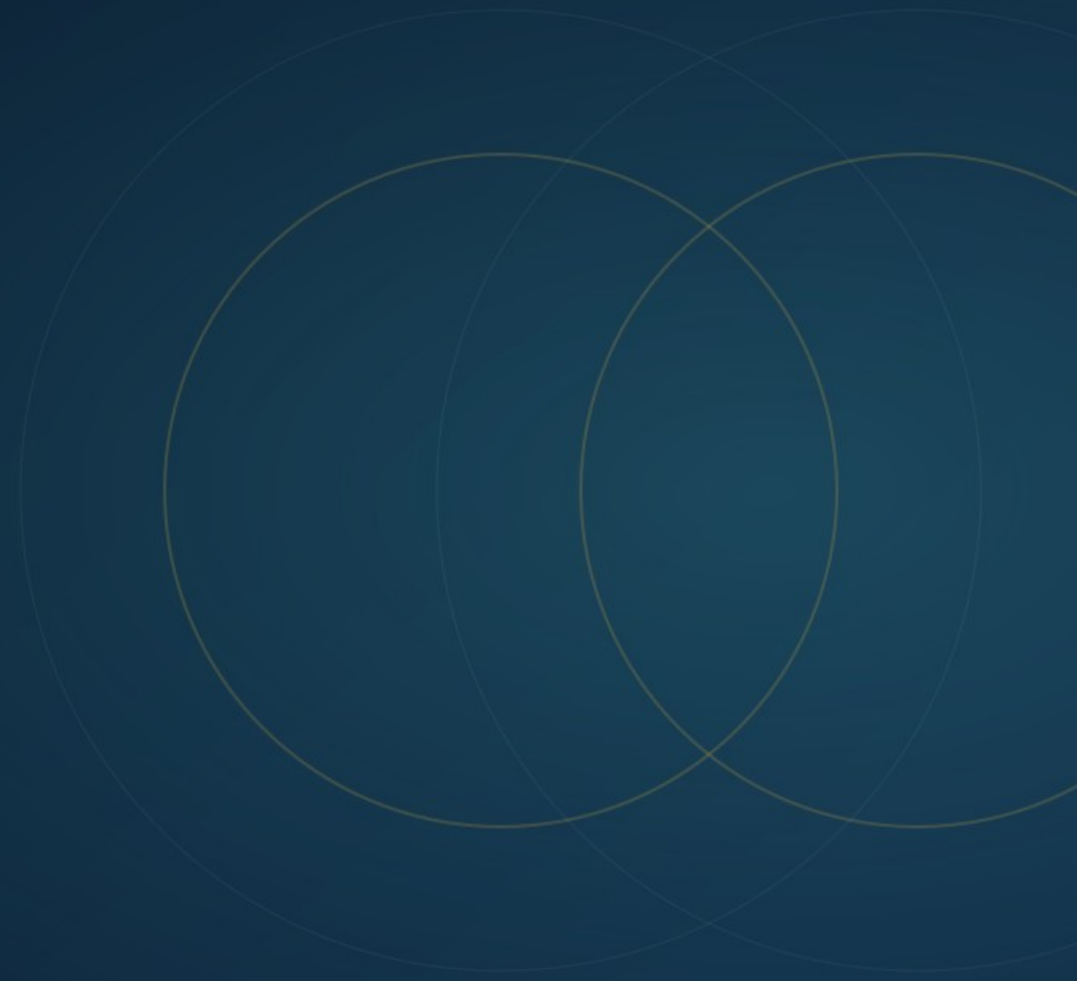
DELIVERED IN

01	Turkey	Europe / Asia
02	Singapore	Asia
03	United Arab Emirates	Middle East
04	United States	North America
05	Canada	North America
06	Ethiopia	Africa
07	Sweden	Europe

05

Working With Us

How engagements are structured, supported and started.



Three ways to start, one standard of delivery.



Training

A standalone programme for a team or delegation, scoped to role and delivered on site or remotely.

- Needs assessment & cohort mapping
- Custom curriculum design
- On-site or remote delivery
- Post-programme refreshers



Advisory

A defined engagement to assess, architect or de-risk a specific part of your technology estate.

- Current-state audit
- Target architecture & roadmap
- Security & compliance review
- Vendor and platform selection



Delivery

Full implementation of infrastructure, platforms or systems, with training run in parallel.

- Infrastructure & cloud build
- Software & systems development
- POS, ERP & cash register rollout
- Managed support after launch

Every engagement — whichever model it starts as — ends the same way: your team able to run it without us.



Ready to build the capability behind your next transformation?

Tell us about your training needs or your technology roadmap, and our team will reply directly. We typically respond within one business day.



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WEB

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HEADQUARTERS

Dubai, United Arab Emirates

INFINITE ICON TECHNOLOGY LLC · DUBAI, UNITED ARAB EMIRATES

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